

Pharmacy Notice

Magellan Medicaid Administration (MMA)

Louisiana Medicaid Single Managed Care Organization

(MCO) Pharmacy Benefits Manager (PBM)

POS Rejection

June 28, 2024

We wanted to make you aware of some E9 POS rejection claims that you may have recently received. Please follow the instructions below as stated in error message to successfully reprocess claims.

- If you receive the error message, **“When submitting a value in the Provider ID Qualifier Field 465-EY there must be a corresponding value in Provider ID field 444-E9. If incorrect, please remove data from both fields.”** This error is due to a value being in the EY field (Provider ID Qualifier) without a corresponding value within the ID field as well. The ID qualifier value needs to be removed prior to reprocessing and claims will then adjudicate correctly.

We apologize for the inconvenience this may have caused to your pharmacy.

Thank you,

Magellan Medicaid Administration

BIN#	025986
Processor Control #	1214172240
Group	LAMCOPBM